HOW TO:
CHANGE YOUR JACKSONVILLE UNIVERSITY PASSWORD

Change your JU account's password

By default your JU password will expire every 6 months. You will get an e-mail to notify you or next time you try to login the system will also notify you.

Your JU password can be changed through your portal. Go to [my.ju.edu](my.ju.edu) and sign in.

In the top right-hand corner on your username, click the drop-down arrow and select change password.

MYJUPORTAL   Employees   Students   Spiderman ▾   ⚙

My Settings

Change Password

Sign Out

JACKSONVILLE UNIVERSITY

CHANGE PASSWORD

Passwords: Must be at least 12 characters long, contain at least one uppercase letter, one lowercase letter, one numeric/symbol character and no spaces. Password can not be a previously used password. Passwords must not contain your first or last name.

Old Password:

New Password:

Confirm New Password:

Change

Follow the instructions on the following page to create a new password.

You can also change your password by going to http://password.ju.edu

Remember, your password has to be at least 12 characters in length, contain one upper case letter, one number, two special characters, and it **cannot** be your name or an old password.

JACKSONVILLE UNIVERSITY

Update Password

UserName

Old password

New password

Confirm new password

Submit   Cancel

MyJU Portal   Jacksonville University   IT HelpDesk