HOW TO:

CONNECT TO CAMPUS NETWORK ON MAC

1. Connect your Apple Computer to the university's network via a wireless (DolphinNet) or wired network connection.

2. When choosing DolphinNet, a prompt will appear asking for your JU network username and current password. (this will be the username and password you use to sign into the My JU website) If you are using a 'Wired' connection please proceed to step 4
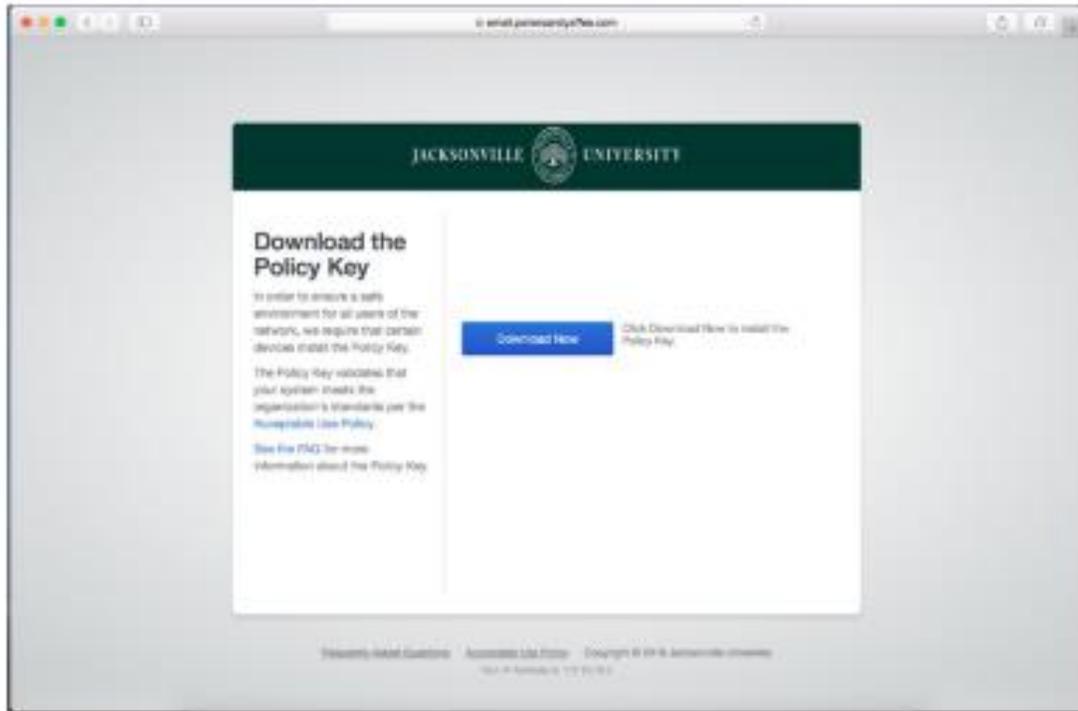
3. Please make sure the check mark for "Remember this Network" is selected. And click JOIN.

4. Once the computer is connected to DolphinNet or connected via a wired connection, please open Safari or Google Chrome.

5. Once Safari Chrome is opened, please try to go to a site you have not visited before. Good one to try will be www.cnn.com or www.espn.com, or even the my.ju.edu log in page.
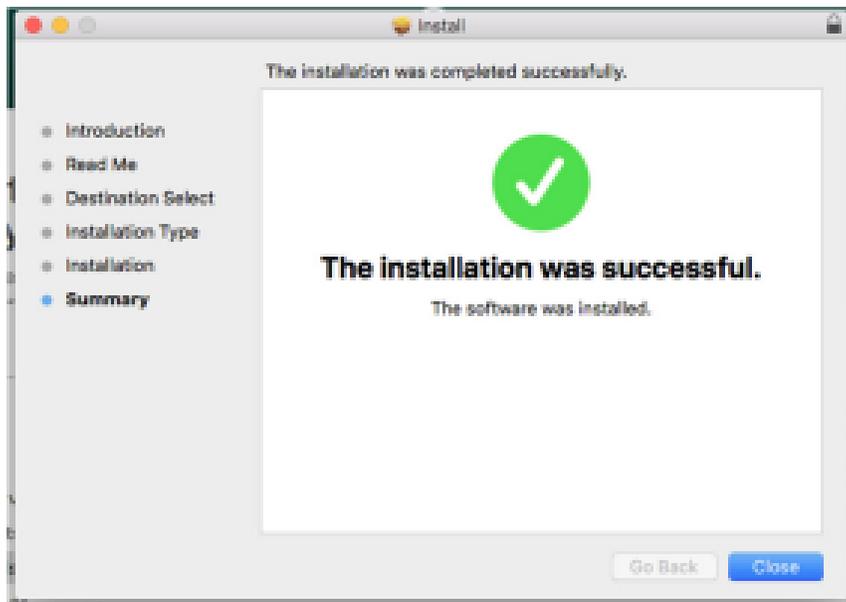
6. The following webpage will appear:

7. Click on the Download Now button and a program will
download.
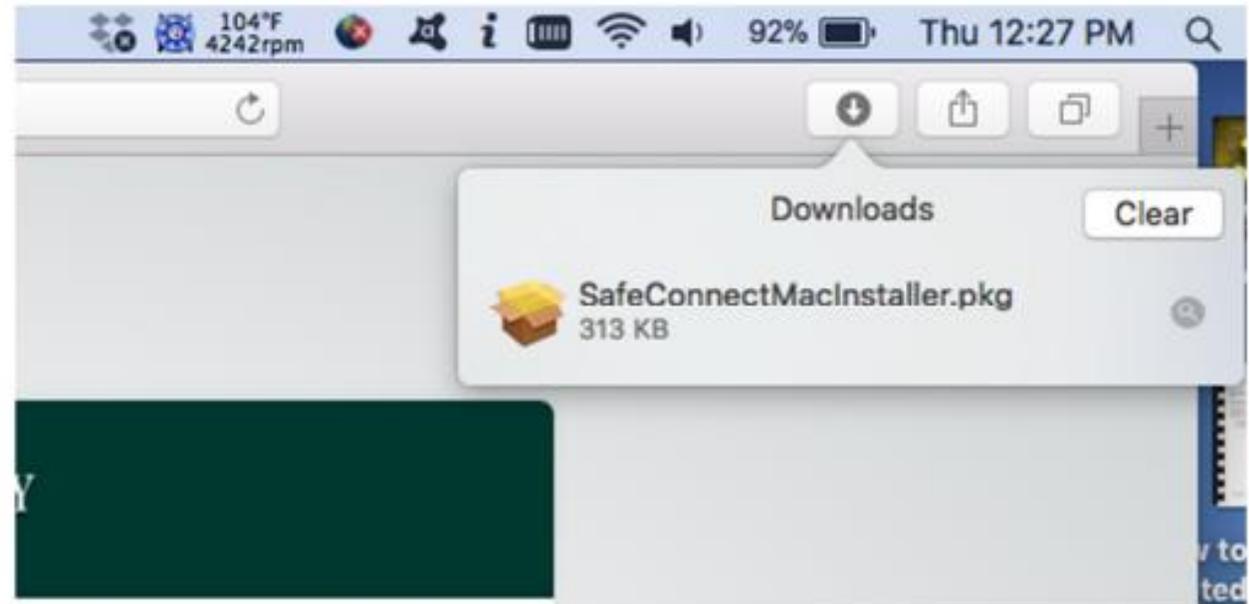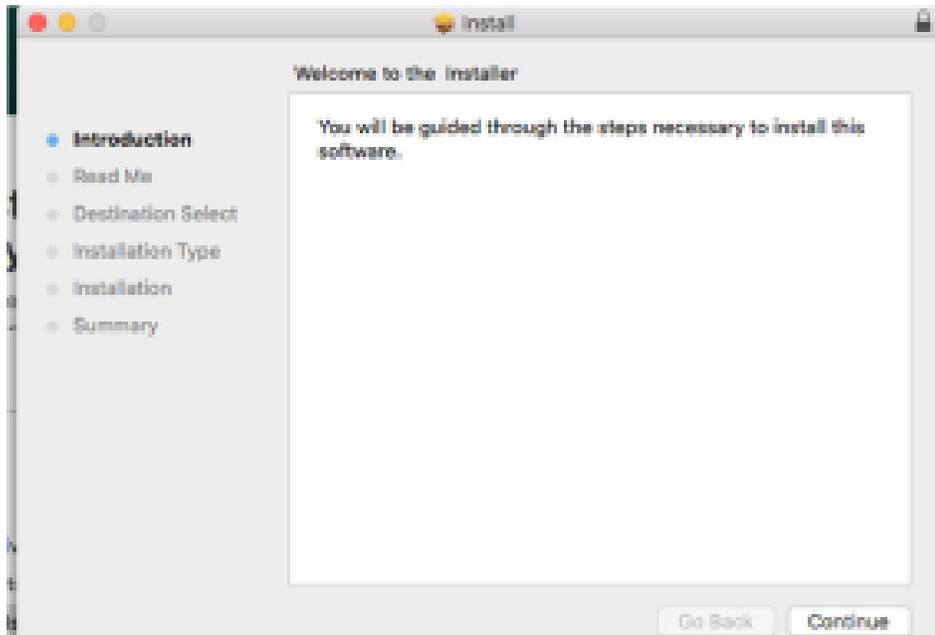
8. Once this program has downloaded, you will need to run (open) it. Once you open it, you will get the following window:

9. Go through the installer like you are installing a new program. The software WILL ask you for the password for your computer in order to install. Once the installation is done, you will see the following window:

11. Click the CLOSE button on this window and on Safari (Your Web Browser) you should see the following page:

12. Click "I'm Done Installing
        Please note: to connect to out network you must have an antivirus installed. If you do not have an antivirus already, then you will be prompted to download one after selecting "I'm done installing"

JACKSONVILLE UNIVERSITY

Install Policy Key

In order to ensure a safe environment for all users of the network, we require that certain devices install the Policy Key.

The Policy Key validates that your system meets the network's security standards as per the school's Acceptable Use Policy.

See the FAQ for more information about the Policy Key.

Follow the instructions below to complete the installation.

1. Save the file to your preferred directory.

2. After the download is complete, navigate to the file and run it.

3. Follow the instructions on the installer.

4. Click "I'm done installing" below.

I'm done installing

13. Select any of the following Antivirus applications to install, we will be following "Avast" installation.
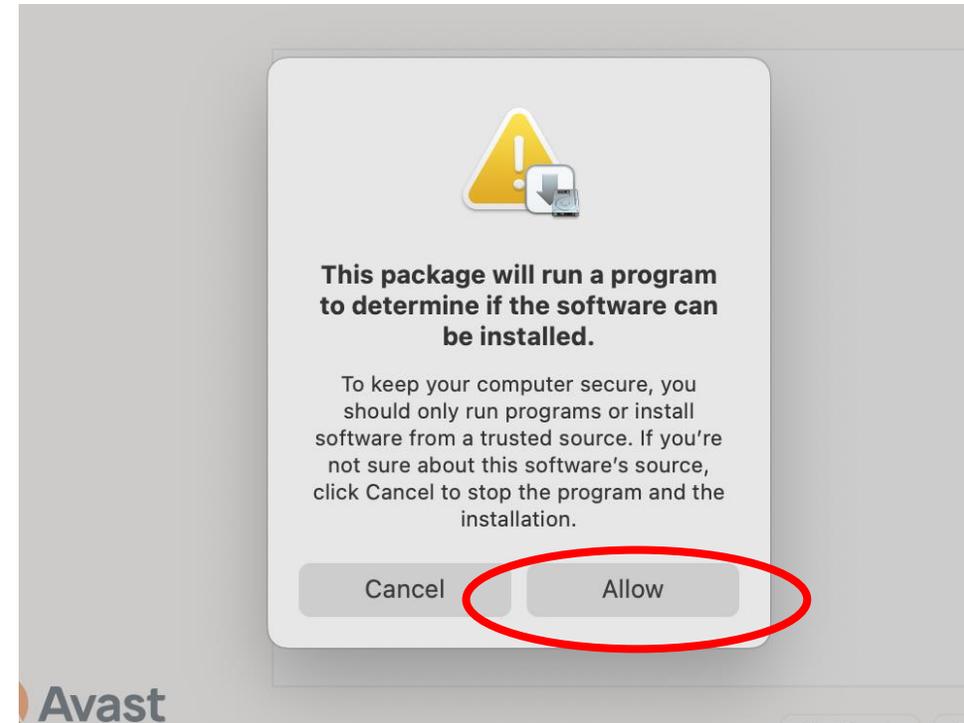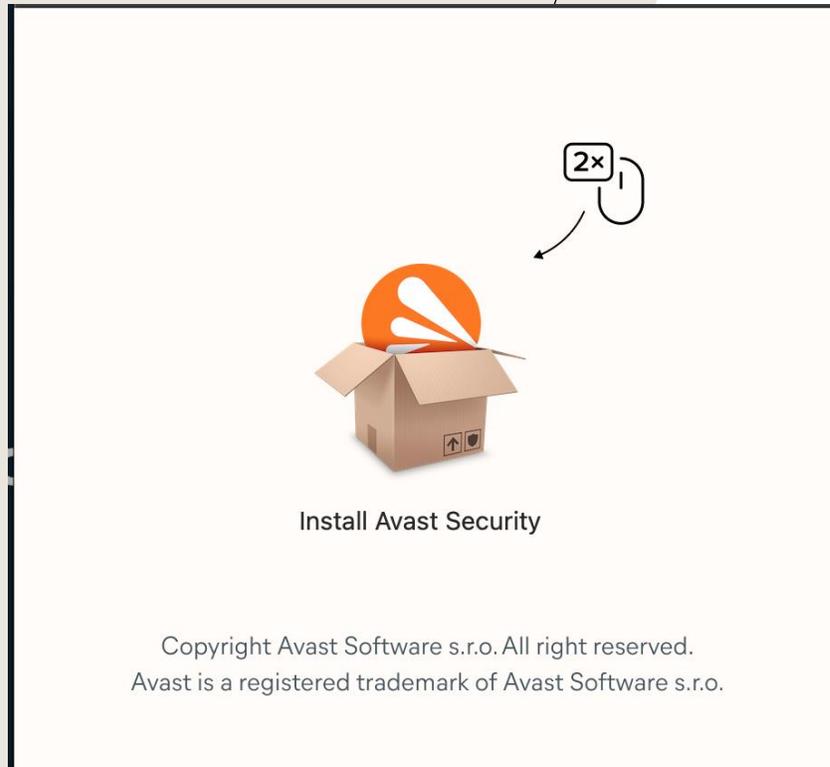
       The four anti virus applications suggested by our university are completely free.

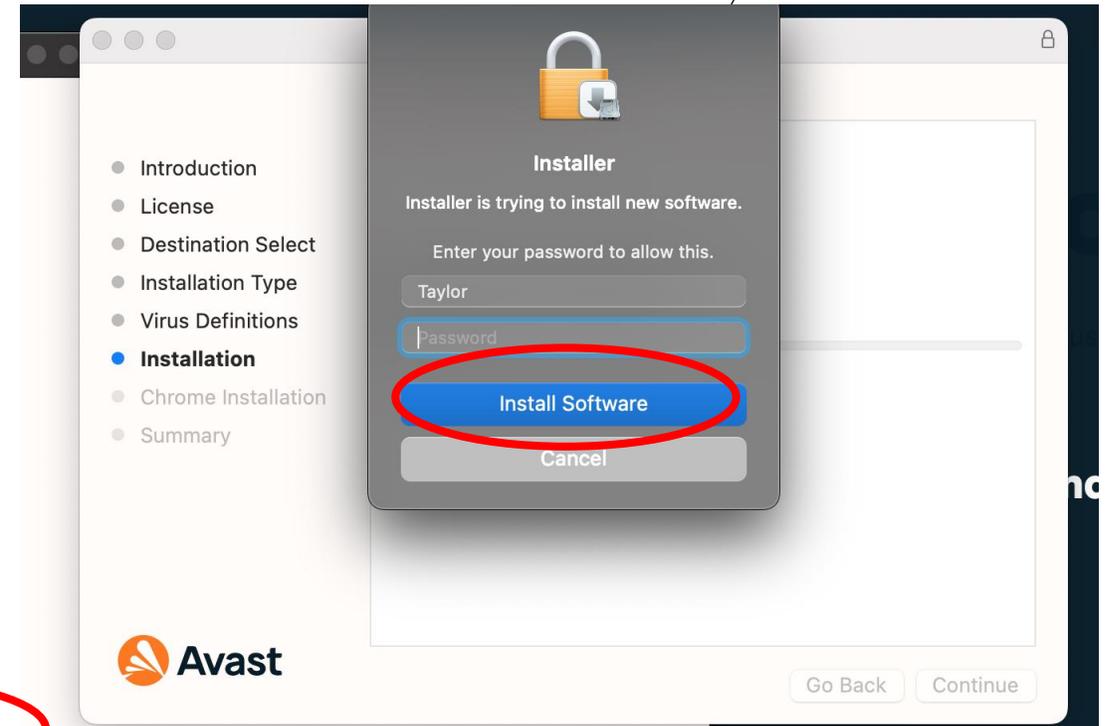14. Go to the Avast website and select "free download"

15. The application will download and can be found in the top right of your browser
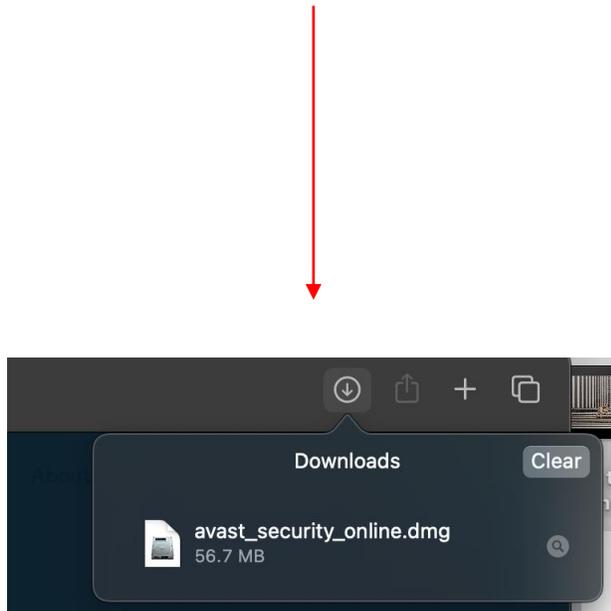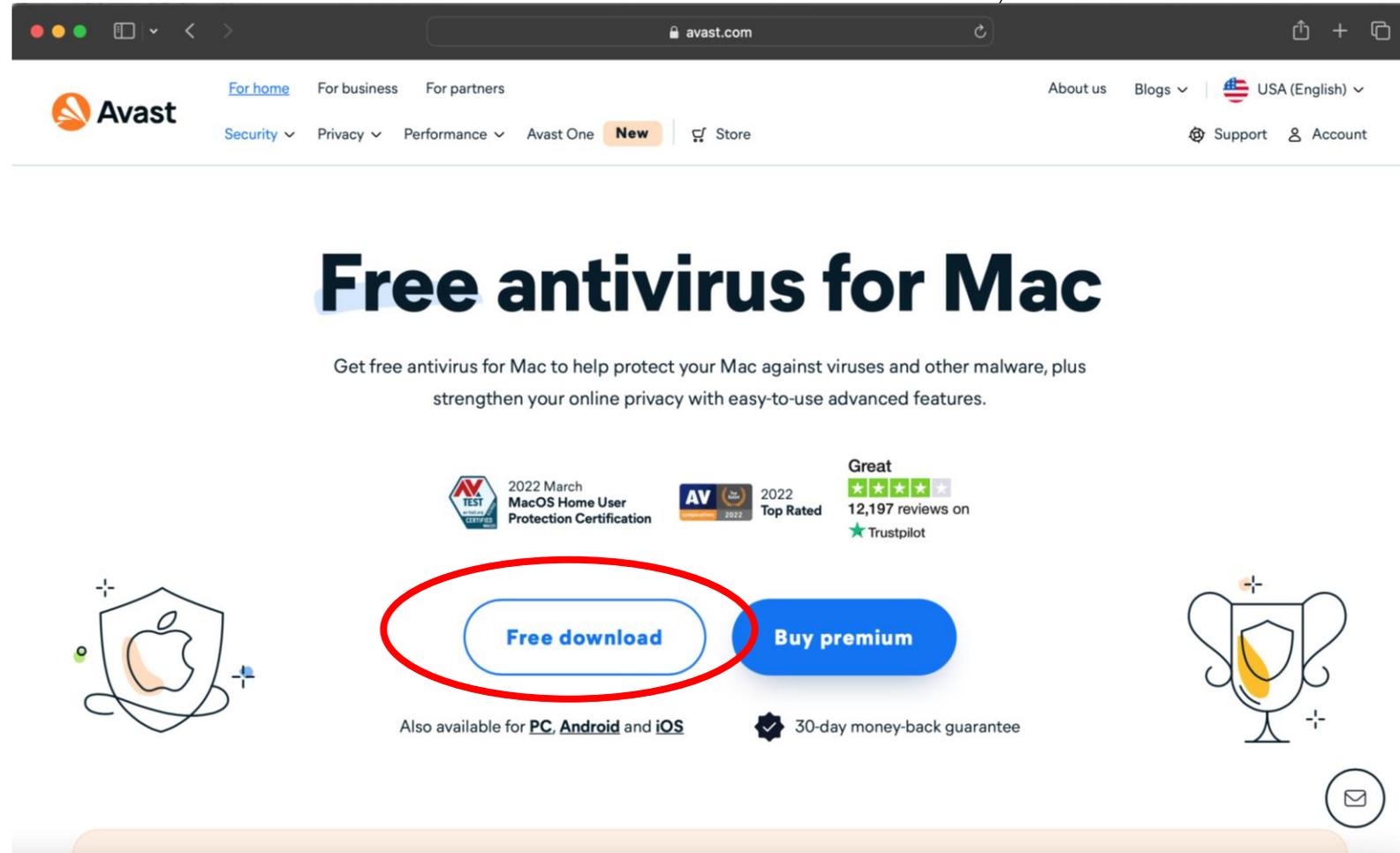
16. Open the download and the following pop up will appear, double click the "install avast security" and the following will appear, select "allow"

Install Avast Security

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This package will run a program to determine if the software can be installed.

To keep your computer secure, you should only run programs or install software from a trusted source. If you're not sure about this software's source, click Cancel to stop the program and the installation.

Cancel   Allow

Avast

17. Proceed to then follow the installation instructions, pressing continue and if prompted to provide credentials for settings, log in with your computer credentials and continue.
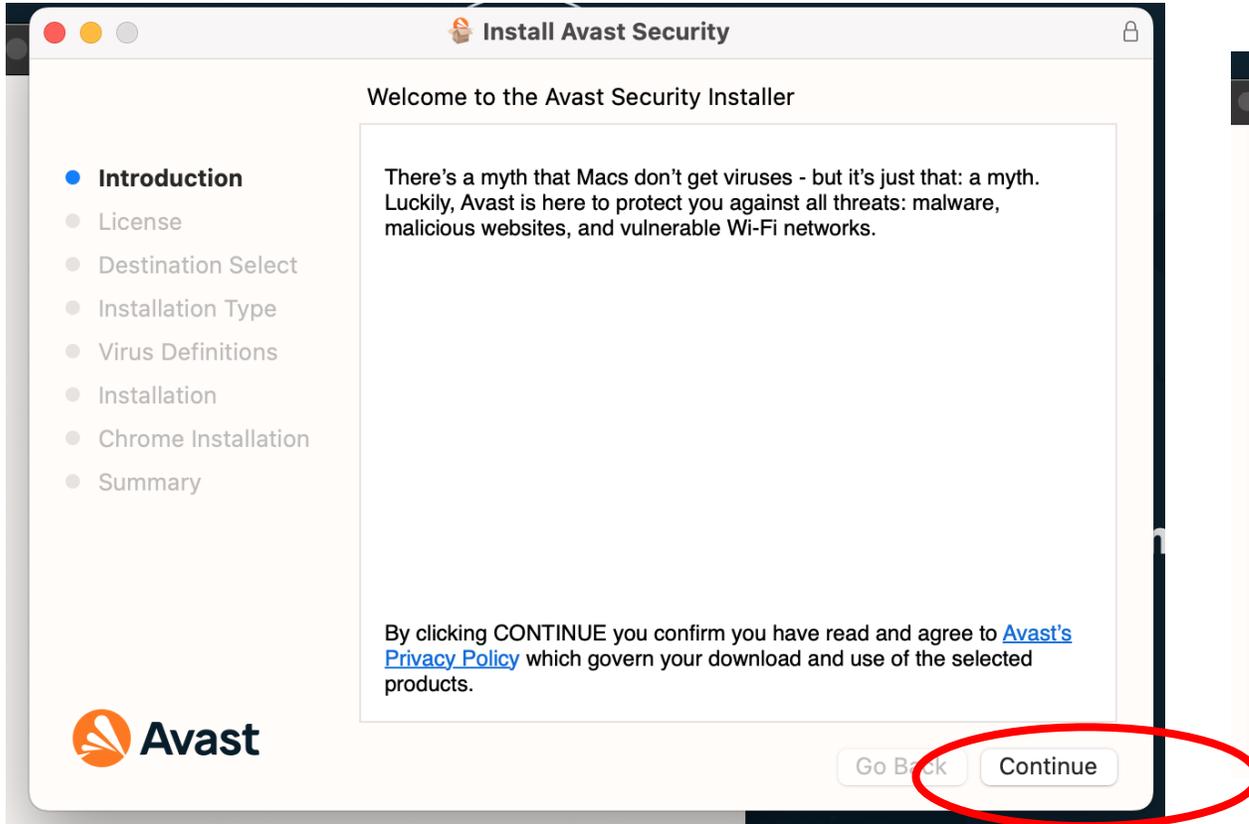
18. Once the installation is complete, you will be prompted by Avast itself for a few more final set up steps.

Press "continue"

19. Follow the proceeding instructions for the avast installation.

20. Once completed you will be successfully connected to the network.

You can check your connection by going to the my.ju.edu webpage and seeing if it allows you to access the page, if not, you can contact the Helpdesk at 904 256 7200 and they can assist.

This Mac is protected

You're up-to-date! Last updated: Today at 9:28 AM

RUN SMART SCAN

Virus Scans

Core Shields

Traffic Monitor

Network Inspector

Email Guardian

Ransomware Shield

Quarantine

Store