

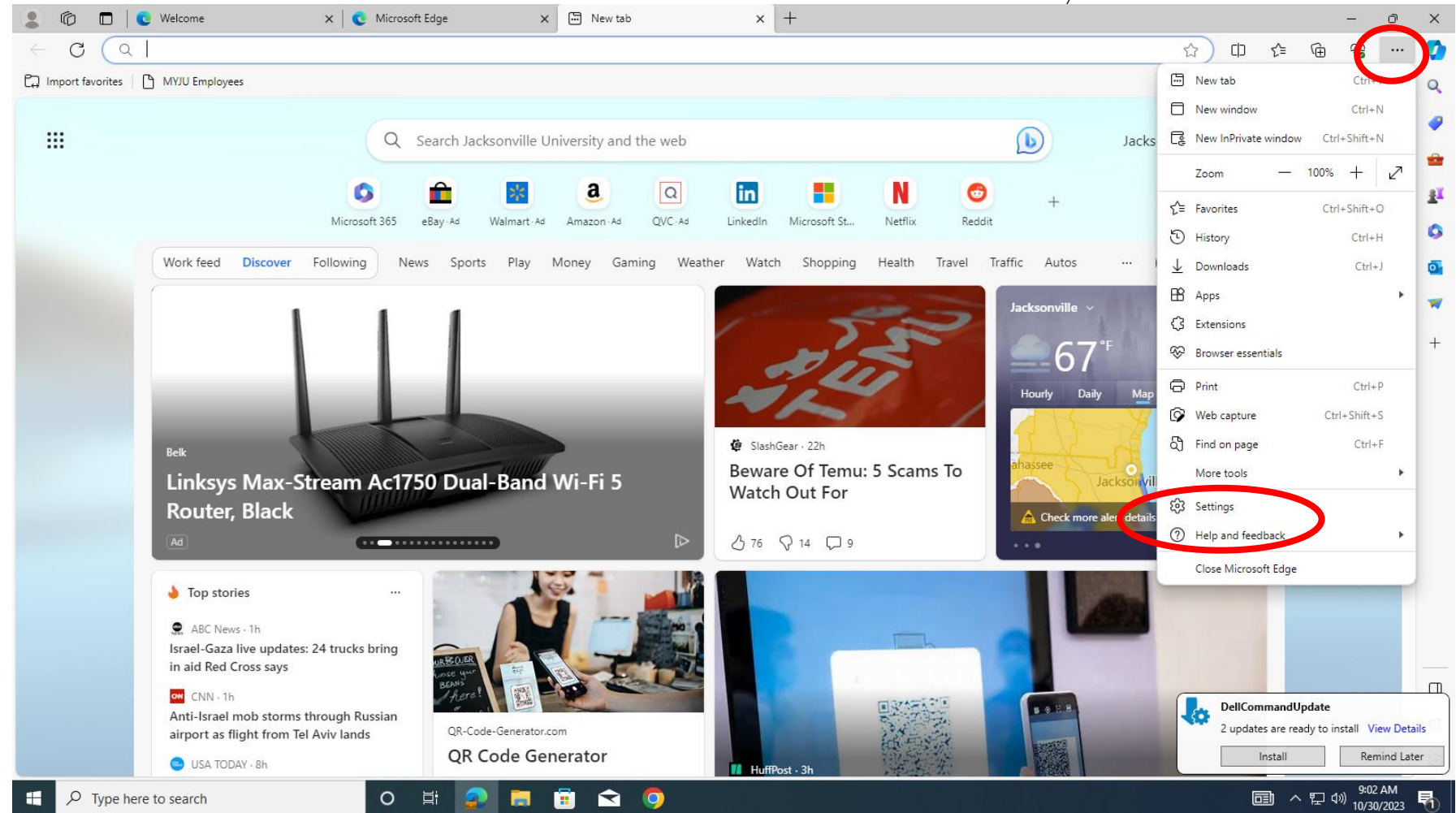
HOW TO:

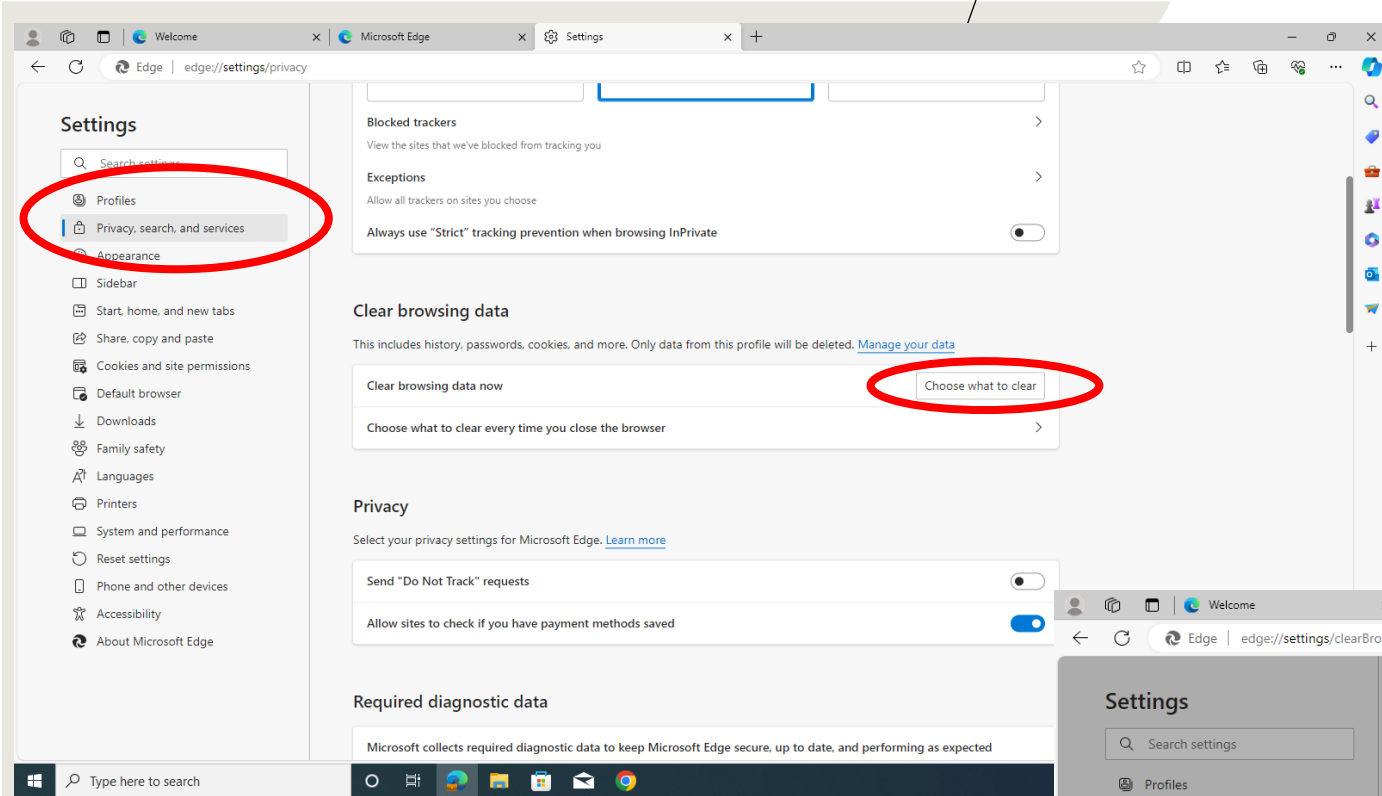
CLEAR BROWSER CACHE IN MICROSOFT
EDGE ON WINDOWS

The browser cache is temporary storage on your computer that stores part of what you see when you visit the website. Sometimes browsers do not clear the cache data when you close it. When we updated the JU page if your browser still has the old page stored it will not let you login to the JU portal.

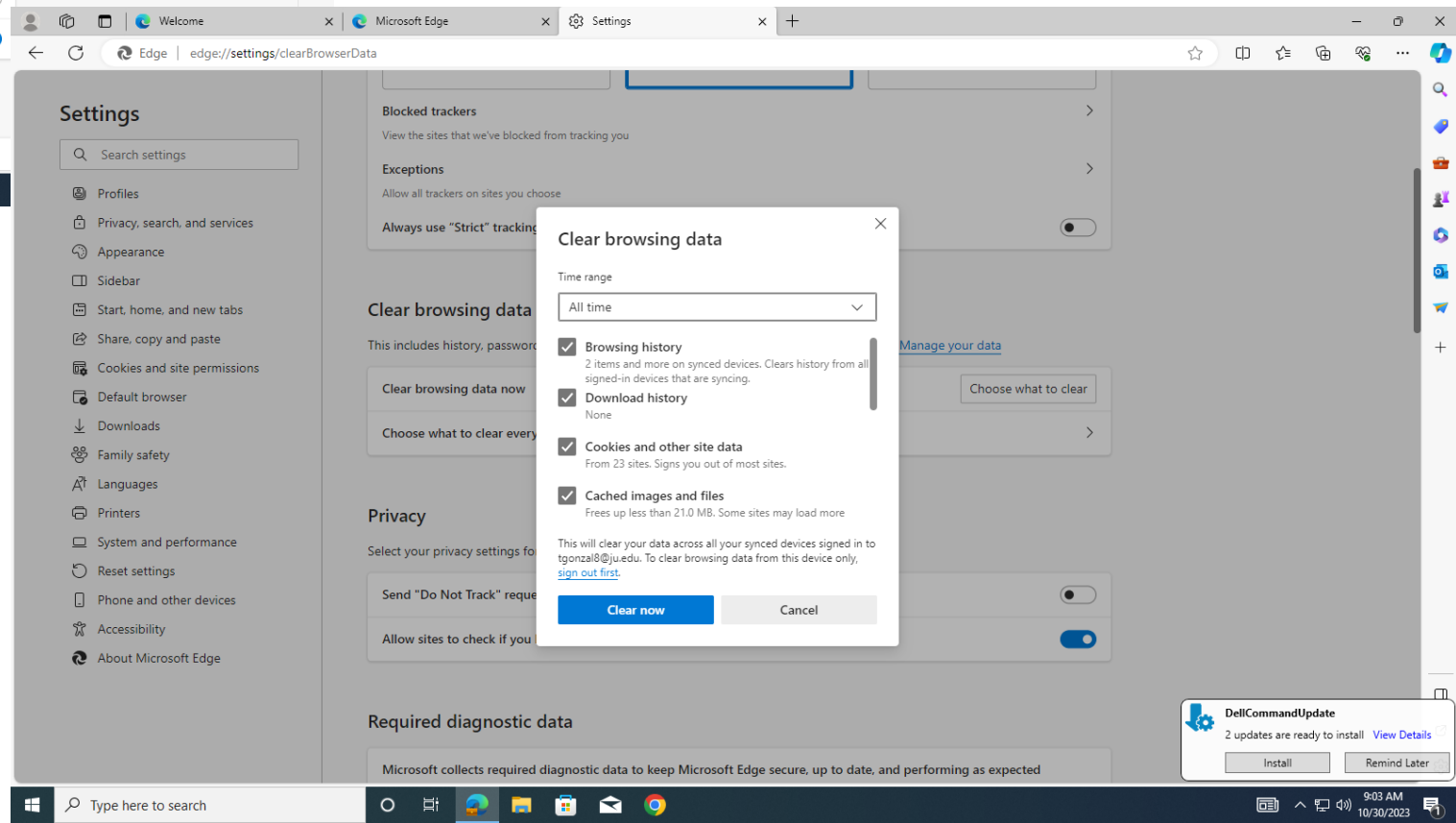
1. On your computer, open Microsoft Edge

2. Click “more” (the 3 dots) in the top right, and go to “settings”





3. In the settings, go to “privacy...”
the scroll to “clear browsing data”



4. Select “choose what to clear...” and
have time selected to “all the time”.
Make sure everything is selected then
“clear now”.

5. Close the browser then Re-open and
attempt to login to MyJU website
again

